

STRATEGIC PLAN

2015-2020



A COMMITMENT TO EXCELLENCE

Andrew Fleck Children's Services (AFCS) has always taken a leadership role in the child care community and in early childhood education.

We are proud of our reputation in the community as leaders and pleased to present our strategic plan for the next five years.

This plan was developed through the collective efforts of managers, staff, and members of the Board of Directors.

Mission Statement

We support children and their families through high quality, inclusive services that meet their diverse developmental, early learning and child care needs.

Vision Statement

Working with the Ottawa community to build accessible multi-service supports, early learning opportunities and child care for every child.

Strategic Directions 2015 - 2020

To achieve our vision we have identified three strategic directions, with key initiatives, to focus on for the next five years.

- 1** Expanding in response to growing demand and unmet needs
- 2** Developing our capabilities and enhancing our services to ensure accessible, client-centred, high quality care
- 3** Engaging with other early learning and family service stakeholders to promote an effective, coordinated response to community needs

Our strategic plan demonstrates our continued commitment to children and families; we are excited about the future and the opportunities to build upon our current strengths and the diversity of our services.