

Program Information and Process

– Positive Outcomes Program

Program Description

The Positive Outcomes Program (POP) from Children's Inclusion Support Services (CISS), provides behaviour services to licensed child care programs in the City of Ottawa, that have identified children 0 to 6 years of age who are demonstrating challenging behaviours and who do not qualify for CISS.

A challenging behaviour may:

- Interfere with learning.
- Interfere with skills already learned.
- Present safety issues.
- Be disruptive to the group.
- Cause damage to the environment.

POP Objectives

To work in close collaboration with the Director and the teaching teams:

- (a) To enhance all components of the child care program environment;
- (b) To focus on skill development for the children and the teaching teams;
- (c) To address challenging behaviours through the implementation and maintenance of prevention strategies.

The Positive Outcomes Program is limited to a maximum of 6 months of support.

Request for the Positive Outcomes Program

The request consists of two forms: the *Request Form* and the *Parent/Guardian Consent*. Both forms must be completed, signed and sent to the Behaviour Consultant at pop-ciss@afchildrenservices.ca.

Once the request forms have been received, a pre-admission file will be created. The Behaviour Consultant will review the request form, add the child's name to the waitlist and will contact the Director and/or the family to discuss the request, if required. The Behaviour Consultant will confirm receipt of the request by e-mail to the Director.

Screening Process

The Behaviour Consultant will contact the Director to initiate the behaviour screening process. This process includes a conversation with parents/guardians, a one hour observation of the child, a team meeting and the development of a Screening Feedback Report. The Behaviour Consultant will book a follow-up meeting with the Director and the teaching team to present the Screening Feedback Report and discuss the child's eligibility. At this time, the child's name will be removed from the waitlist and consultation support will begin as determined by the Behaviour Consultant. The prevention strategies from the Screening Feedback Report are recommended for the immediate implementation by the teaching team.

Confirmation of Consultation Support

Once behaviour consultation through POP is confirmed, a letter stating the level of support will be sent to the Director and a copy to the parents/guardians. The support period commences at the time of confirmation.

POP Behaviour Support

Behaviour consultations will involve working collaboratively with the teaching team to support the implementation of the recommended strategies from the Screening Feedback Report.

The Behaviour Consultant will:

- provide modelling and coaching of strategies during consultations
- provide resources (strategy sheets, visual aids)
- monitor ongoing implementation of the strategies
- provide module training and/or in-service presentations when required
- complete additional observations if required
- attend team meetings to discuss progress
- communicate with the family as required